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Summary

- Motivated individual with 8.2 years of experience as an Architect/Tech Lead in Robotic Process Automation (RPA), EAI/J2EE domain having expertise in Excel VBA Macro, Turk, eScript, BluePrism, Auraportal BPM, TIBCO SOA, J2EE products with a good exposure in telecom, pharmaceutical, retail, BPO sector with client handling experience both at onshore/ offshore
- Successfully completed a hands-on training on Tibco Active Matrix 3.x (Service Grid and Service Bus).
- Winner of the ACE award for Mobile World Congress 2012 project.
- Completed Retail Level 0 certification in Cognizant in 2013.
- Winner of the ASP Oscar Award 2013 in Cognizant.
- Winner of the Bright Spark Award 2014 in Cognizant.
- Blueprism Certified,

Skills Summary

Skill Type	Description
Robotic Automation	BluePrism 5.x
Operating Systems	SOLARIS (SPARC), LINUX, Debian
Software Development Skills	<ul style="list-style-type: none">• Languages: Core Java, TestNG• Toolkits: Oracle 9i SQL
Scripting Languages	UNIX Bash Shell Scripting
Defect Management Tools	JIRA3.7, Clear DDTs, Clear Quest
Databases	Oracle 9i SQL
Protocols	Diameter, HTTP1.1, Radius
Mobile OS	Android , iOS
Configuration Management	SVN1.6.6 ,CVS
Mobile Automation Tool	SeeTest 9.X , Perfecto 9.x, UiAutomator

Skill Type	Description
Automation Tool & CI Tool	<ul style="list-style-type: none"> • Robotic IDE, Selenium WebDriver/TestRunner/IDE • Jenkins 1.647
Test Management Tool	HP QC 9.2, HP ALM 11.0
Domains	<ul style="list-style-type: none"> • Telecom Billing, • Mobility

Project Details:

Project#01

Role: RPA Developer

Platform/Tools: BluePrism 5.0.1

Duration: #####

Description:

Implemented BP Robots for Rogers employee helpdesk support team and transferred 90 % of call volume into web based interface. Now account locked and password reset service requests of MyHR, V21, and window applications are coming through our designed web interface.

Responsibilities:

- Understanding of Blue Prism Object studio and Process Studio tool for GUI based automation.
- Automating the Desktop based as well as VDI based applications Surface as well as Browser based automations.
- Understanding of RPA SDLC activities along with project estimation and planning.
- Understanding of workflow based logic and the ability to both understand a business process from a workflow diagram and to conceptualize it as an automated solution
- Integrating the Mainframe and Web based applications
- Executing the Processes for each module and Unit testing.
- Communicating any identified risks and issues accordingly and providing inputs to the change control process.
- Participate in testing process through unit testing and bug fixes.
- Communicating with RPA tool vendor on software related issues.

Highlights:

- ❖ Got Opportunity to work with SMES and Clients directly in Canada (Onshore).
- ❖ Individually implemented the project End to End during the tenure.
- ❖ Successfully completed the project. Got Recognition and Appreciation Mails from Leadership team.
- ❖ Rogers Company has become a long-term client to TechM with the implementation of the Process.

Project#02

Role: Automation Lead

Platform/Tools: Eclipse IDE, Core Java, Jenkins

Duration: #####

Description:

XYZ is the largest communications company, providing a comprehensive and innovative suite of broadband communications and content services to consumer, residential business and government customers in Canada.

Analyzed automation candidates for ICP project's Web APIs

Automation framework developed for automation of testing of various standalone APIs like `getUser`, `getPackages` etc. in the project.

Automation of complex flows (dependent flows) of APIs to cover end-to-end scenarios like `getUser` -> `getAvailablePackages` -> `Patch(selectPackage)` -> `Put(updatePlan)`.

Responsibilities:

- Involvement in discussion with Client for Automation requirements.
- Data-driven framework development using Core Java from scratch.
- Jenkins 1.6.x integration with the developed framework.
- Validating results based on JSON parsing and HTTP standard results both.
- Performed feasibility study, requirement gathering and analysis of target automation scenarios.
- Responsible for suggesting Automation Approaches, Automation Tools, License Information and Automation Efforts
- Understand business challenges, problem statements, requirements and existing environments for the client.
- Responsible for providing/ coordinating for Demos for the features automated in a particular release to the client.
- Involved in Automation Scripts development, debugging, reviews, batch scripts execution, analyze results and reporting defects.

Project#03

Title : XYZ

Client : XYZ

Role : TECHNICAL LEAD

Tools & Approach : Selenium WebDriver, Automation & SAP Testing JIRA, TFS.

Environment : .NET, SQL SERVER 2012

Duration : #####

Description:

XYZ Invoice Generation is the final step of the completed sales cycle of the Kraft Foods with its vendors/suppliers where every intermediate step of the supply chain is validated by the automated Business Process to generate the correct invoices of the vendors/suppliers which are validated by the testing team. Also, it is integrated with the

Web Portal named QTTS SHIPS which is tested end to end using the Automation test suite developed in selenium web driver with java.

Project#04

Title : Xyz

Client : Xyz

Role : Developer

Environment: ASP.NET 2.0 with C#.NET, SQL SERVER 2005, AJAX.

Duration : #####

Project Description:

This is a complete tool for **logica Xyz**. The main objective of this project is to manage resources and consultancies business.

Roles & Responsibilities:

- Led a team of three members, effectively mentored and trained on them on technical aspects of the project
- Mentoring and providing knowledge transfer to new members of the team.
- Creating technical specification document with illustration using class diagram.
- Assisting and coordinating with the support team in fixing issues raised by business by suggesting viable solutions.
- Effectively interacted with client, trying to close on business requirements and ensuring there are no scope creeps
- Involving in all phases of software development life cycle more specifically on gathering requirements from the customer, on designing technical architecture of the application in testing if the application.
- Involving in setting objectives for the team members for appraisals and conducting performance review meeting.

Project#05

Clients: Xyz

Role: Design, Coding and data analysis, Regression testing before Version Release.

Environment: ASP. Net, VB.net, JavaScript, Sql Server, Crystal Reports

Team Size: 5

Project Description:

Online Billing System is leading Billing information Management System that manages the billing activities of the VOIP services providers. The purpose of billing system is to authenticate and authorize the service provider, customers and account their usage of services. It also ensures payment exchange with the agents/reseller who participates in the telephony service.