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Mobile - +91-80#####.

E-mail: ara#####@gmail.com

Professional Profile

- Total 5+ years of experience in development using .NET Technologies and implementation.
- Having 2+ years of good working experience on software development and **OpenSpan** Tool
- Experience of working in the complete Software development life cycle involving development and Testing.
- Having Hands on experience on **Blueprism** RPA technology.
- Ability to learn any new technology and environment.
- Experience in designing and developing applications in distributed environments.
- Expertise in database design and programming using SQL Server 2005/2008.
- Expertise in trouble-shooting and problem solving with proven ability to design and develop

IT Skill Set

Operating Systems	Windows (2000/XP), 2003, 2007, windows8.0 & 10
RPA TOOLS	OpenSpan (Pega Robotics Automation)
Programming Languages	COBOL, JCL
Database	DB2, IDMS, VSAM, Knowledge on Datacom
Tools	QMF, SPUFI & FILEAID, CHANGEMAN, CA7, NDM, Filezilla, beyond compare, MFED and Putty
OLTP	Knowledge on CICS, ADSO & IDEAL
Business Areas	Banking, Insurance, Capital and Marketing

Work Experience

Project#01 : Xyz
Technology : Openspan 7.0.47 / 7.1.28, C# .net 3.5, SQL Server
Client : Xyz
Role : Analyst / Team Lead / Release Manager
Duration : #####

- **Overview:**
- Upgrading the Keystroke automation (15 automation process) from version 7.0.47 to 7.1.28.
- Extend the capability of existing Automations to include St George banking applications.
- Impact assessment of IE 11 upgrade on existing automations.
- Incident management and resolution for all 15-automation process under KSA
- Multiple enhancements on KSA automation processes as per business need.
- **Role:**
- Closely working with users and client in understanding and designing the requirement document.
- Pre-study of the project and preparation of the proposal document for the client.
- Defining the scope of the project by considering the current architecture of the application
- Preparing Functional and Technical specification documents.

- Release management activities and planning rollout of different Automation process.
- Create co-ordination between multiple vendors, business and stakeholders to ensure a smooth rollout.
- Providing technical guidance and helping team to resolve issue and performance as a Technical lead for project.
- Led a team of 4 people to implement the required changes in the application.
- I was the SPOC for the project related functionality in the application.
- Creating Tools and customize simulation to ease testing of automations.
- Train new resources on openspan and KSA processes (technical as well as functional)
- Conducted multiple seminars with business heads of different banking areas of Westpac to demonstrate the capabilities of openspan / KSA and how it can useful in their respective areas. This helped in introducing openspan automations in multiple business areas within Westpac.

Project#02 : Xyz
Technology : SFE tool kit, .NET 3.5, VB.NET, Openspan RPA, Blueprism.
Client : Xyz
Team Size : 5
Duration : #####

Description:

This robotic automation tool has been developed using Xyz underlying applications such as OBS, POCMM, CRS540. This tool includes over modules that Saving History, DCP transaction, Phone Banking, Autopay transaction, Investment Account, Vocherless transaction etc. User needs select report then tool automatically process through underlined apps and keep it ready for viewing in client machine.

Responsibilities:

- Preparing the Solution design and analysis the functionality.
- Building and configure application requirements to meet business process.
- Involving in the total development of robotic process and automation.

Project #03

Project Title : Xyz
Client : Xyz
Organization : Xyz
Position : Team Member.
Role : RPA Openspan Developer (Pega Robotics)
Duration : #####

Description:

The Xyz replatforming is a tracking application. It is used to track the two types of scenarios.

- It will track the number of new policies has been created for the particular date and for the particular Polices type for example Pensions, Mortgages, Life and FS-Relman.

- It will track the status of the service requests created by the end user. For every request there will be set of process and approvals to be done. The stages of approvals for Impact Analysis, Documentation, Manager review and Close.

Roles & Responsibilities:

- Working on defects while testing. Designing Rapid Automation process solutions in accordance with standard design principles and conventions using Openspan(PEGA Robotics).
- Creating and maintaining RA Solution documentation.
- Developing, Configuring programs, scripts and objects that are efficient, well structured, maintainable and easy to understand.
- Worked on Windows Forms, Windows applications, Web applications, Automation, Global Containers.
- Worked on Excel connectors, Data table grid view, Table View, Lookup table.
- Creating and documenting test procedures and scenarios for the pre-UAT phases
- Supporting the Operational Teams during the UAT and rollout phases
- Supporting existing processes and implementing change requirements as part of a structured change control process.
- Problem solving issues that arise in day to day running of RA processes and providing timely responses and solutions as required.

Project #04

Project Title : Xyz
Client : Xyz
Organization : Xyz
Position : Team Member.
Role : UI Design & Dev
Duration : #####

Key Skills: C#, .NET Framework 3.5/4.0/4.5, ADO. Net, ASP.NET, Sql Server 2008/2012, JS, WebAPI, MVC5.0

Description: This application used for defined new and existing credit card specific offer based on the business requirement.

Role & Responsibility: Onsite Coordinator

- Responsible for requirement analysis of the enterprise reports module.
- Designed and developed a common application framework for the reports module
- Modelled the database for the enterprise reports module
- Designed and developed electronic journal and Financial reports using ASP.NET MVC
- Provide production support and hands on defect fixing and other development activities

Project #05

Technology : ASP .net, C#, SQL Server
Client : SFR, France
Role : Analyst / Developer
Duration : #####

Overview:

The application deals with the order fulfilment and service assurance. The application the components of an order and assigns it to various division which in turn assign to the sub-divisions, technicians etc. It tracks the important parameters like availability of the services mentioned in the order at the given locations, the technician details, the appointments, the delays and issues while providing the service (fixed landline, broadband, IP TV etc.) in course of the order fulfilment .It also creates trouble ticket for the issues raised during the order fulfilment process, assign them to the concerned teams and track their progress.

Role:

- Incident management and incident resolution within SLA timelines
- Change management processes and deployment
 - Planning deployment timelines with team and client.
 - Deployment as per the timelines
 - Deployment PVT
- Planning and Development of new modules
- Requirement analysis and discussions with client on deliverable timelines.
- Development of new modules as per existing module design.
- Defect Fixes for SIT, UAT.