

Dolly###,

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Career Objective

Quest to work in a challenging and professional atmosphere. To cope with present and emerging tools thus contributing meaningfully to the growth of the Organization.

EXPERIENCE SUMMARY

- 9 Years of experience in the role of Oracle Fusion Middleware Administration and related products along with good experience towards managing team, taking care of escalations.
- Interacting with the multiple third-party vendors which are integrated with Middleware Systems.
- Creating a SOP (standard operating procedure) documents which contains various technical and non-technical details for the team.
- Engaging and Participating in new learning required for the scalability and upgradation, migration.
- Fine tune the monitoring tools and update the team with the required information.
- Collating different source of alerts and pushing into single source of truth.
- Good Working knowledge on various tools like Zenoss, Website Pulse, Splunk, log insight.
- Good Knowledge on VMware virtualization concepts.
- Created dashboards for the management with real time monitoring.
- Part of Change and Incident management.
- Reviewing technical RFC's (Request for Change).

Technical Skills

Operating System : Linux, Windows

Language : SOA 10g/11g, OSB 11g, BPEL, HTML, XML, XSLT, XQUERY, WLST, Mediator, RAML

Software Tools : Oracle JDeveloper 10g/11g, SQLplus, SOAP UI, Anypoint

Studio v3.9

Database : Oracle 10g/11g

Application Server : OC4J, Weblogic 10g/11g

Deployment Tool : Jenkins, wlst scripts

Office Package : MS Office Applications (Word, Excel and PowerPoint)

Professional Experience

1. Project Name	:	XYZ
Client	:	XYZ
Duration	:	FEB 2013 – #
Role	:	SOA Admin
Organization	:	XYZ
Team Size	:	5(Offshore)

XYZ, Inc. is an American software company that provides cloud and virtualization software and services. It was founded in 1998 and based in Palo Alto, California, USA. The company was acquired by EMC Corporation in 2004 and operates as a separate software subsidiary.

Contribution to this project:

- Installation, configuration, support and maintenance of Weblogic and Oracle Application Servers for the implementation of new applications.
- High Availability work on WebLogic and OAS servers.
- Working independently on tickets and various scheduled/emergency infrastructure changes.
- Interacting with Application Support Team to analyze the requirements during change requirement phase.
- Co-ordinate with different teams as a part of Service Restoration Team to restore the services from priority issues ASAP.
- Prepare automated scripts for monitoring services, processes and disk space on different servers.
- Providing permanent solutions to priority issues by performing Root Cause Analysis.
- Prepare reference documents for different applications and send weekly disk usage report for critical applications.
- Provided L2/L3 support on Oracle Application Server, Weblogic related issues.
- Monitoring the servers using tools like Zenoss, Website Pulse, Splunk.
- Automation of reports.

2. Project Name	:	XYZ
Duration	:	March 2015 – #
Operating System	:	Solaris
Tools/Technology	:	ALSB, Eclipse and Jdeveloper 11g
Role	:	Code Analyst.

Responsibilities

- Analyzing the code and suggesting the best practices.
- Developing code using OSB11g
- Unit and E2E testing of the code on lower environments.

3. Project Name	:	XYZ
Client	:	XYZ
Duration	:	June 2011 – #
Role	:	Engineer-System Administrator.
Organization	:	XYZ
Team Size	:	5 (3 onshore – 2 offshore).

Project description:

Network Rail is the government-created owner and operator of most of the rail infrastructure in Great Britain (England, Scotland and Wales). Network Rail is a British "not for dividend" entity, technically a private company limited by guarantee, whose principal asset is Network Rail Infrastructure Limited, a company limited by shares. Networkrail run, maintain and develop Britain's tracks, signalling system, rail bridges, tunnels, level crossings, viaducts and 18 key stations.

XYZ is one of the major players in Networkrail IT infrastructure management ever since it took over the reigns from ATOS sometime in 2008. Services were relocated from the ATOS datacenters to XYZ data centers in Sevenoaks(SDC) and Royal Tunbridge Wells (RTW). At present the services are managed remotely by the onsite-offshore resources in UK and India. The various lines of service(LOS) currently in operation are Wintel, Unix, MS-Exchange, Oracle DBA, ERP DBA, WME, Security, Storage/Backup and Networks apart from the operational teams like Service Delivery, Service Desk Operations, Change Management, Incident Management, Problem Management etc. Our team popularly known as WME (Collaborative - Web & Middleware Engineering) supports the infrastructure in the web and middleware space.

Contribution to this project:

- Installation, configuration, support and maintenance of Weblogic and Websphere for the implementation of new applications.
- High Availability work on weblogic and websphere servers.
- Working independently for tickets and various scheduled/emergency infrastructure changes.
- Interacting with client and business to analyze the requirements during changes requirement phase.
- Co-ordinate with different teams as a part of Service Restoration Team to restore the services from priority issues ASAP.
- Prepare automated scripts for monitoring services, processes and disk space on different servers.
- Providing permanent solutions to priority issues by performing Root Cause Analysis.
- Prepare reference documents for different applications and send weekly disk usage report for critical applications.
- Provided L2/L3 support on Oracle Application Server, WebLogic & Siteminder related issues.
- Documenting the list of servers, we support for the client and upload the data on Webdata tool.
- Creating weekly and monthly status reports for management.

4. Project Name	:	XYZ
Client	:	XYZ
Role	:	Oracle Application Server & Siteminder Administrator.
Duration	:	March 2010 – #.
Team Size	:	12
Environment (with skill versions) Product	:	Oracle Application Server 9i, Oracle Application Server 10g, CA Siteminder, IIS, Apache, Sun ONE Directory server
O/S	:	Linux, Solaris, AIX, CITRIX, Windows 2K/2K3/2K8

Project Description:

XYZ is dedicated to being the world's premier network utility. The Client has more than 500 applications deployed on Oracle Application Servers 9i & 10g and is protected by Siteminder. These applications involve XYZ portal applications; Gas Shipper's links; and end user portals/web links. The project involves supporting these applications over a 24x7 environment. It involves supporting and troubleshooting Application Servers, Web Servers, Siteminder (Single sign on) and Directory Servers for different issues. It requires many administrative tasks for keeping the environment stable, along with an application deployment and managing cron jobs/scripts & user accounts.

Contribution to this project:

- Installation, configuration, support and maintenance of OAS 10g and CA Siteminder Policy Servers & Web Agents for the implementation of new applications.
- Working independently for tickets and various scheduled/emergency infrastructure changes.
- Interacting with client and business to analyze the requirements during changes requirement phase.
- Co-ordinate with different teams as a part of Service Restoration Team to restore the services from priority issues ASAP.
- Prepare automated scripts for monitoring services, processes and disk space on different servers.
- Providing permanent solutions to priority issues by performing Root Cause Analysis.
- Prepare reference documents for different applications and send weekly disk usage report for critical applications.
- Provided L2/L3 support on Oracle Application Server, Weblogic & Siteminder related issues.
- Documenting the list of servers we support for the client and upload the data on Webdata tool.
- Creating weekly and monthly status reports for management.
- Worked independently on three small projects.
- Provided KT and took many training sessions to the new employees.

5. **Project Name** : XYZ
Client : XYZ
Role : Admin 1 concepts training to the above clients, Installation of application server on RHEL Environment. Creating oc4j instances, deploying ear files on container both em method and command line.
Duration : One Week
Team Size : 1
Environment (with skill versions) Product: Oracle Application Server10g.
O/S : RHEL AS 4.
Training : Training on Oracle AS 10g Admin 1 for 5 days.

XYZ was a premium partner with Oracle, all the trainings related to Oracle Application Server were outsourced to XYZ, I was handling the Middleware trainings at Oracle and different organizations.

Additional Responsibilities:

- Worked on WLST/Python scripts for automation purpose.
- Mentored freshers in Weblogic admin tasks. Conducted unit level training session on SOA11g.
- Tracking status of the incidents raised against the team and document the same for the client.

- Created Technical Design Document which would help in understanding the end-to-end flow through MW (including OSB and BPELs).

I hereby declare that the information furnished above is true to the best of my knowledge.

Dollyxyz