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### **Professional Summary**

• A Technical Architect with over 12.5+ years of experience in Robotics process automation (RPA), Automation Anywhere, Blue Prism, Ui Path and different RPA tools. Well versed with Solution design, Process design, Technical Design process and documentation. Process discovery, requirement gathering, Process Automation potential, FTE benefits, AsIs, ToBE automate process for different operations process and deals.

Strong background of Windows desktop and Web based application in DEV and Lead Microsoft technologies like .NET with experience on Win Forms, C#, Angular, ASP.NET MVC, MSBI, WCF, WPF, SSRS, SSIS, VB.NET and different design patterns.

Certified in Automation Anywhere advanced and Blue Prism Dev with UiPath tools.

- Technical Lead and mentor of different modules as per Agile LEAN and Scrum methodology.
- Excellent onsite (USA) experience on L1. Having valid B1 VISA.
- Team Management, Design, develop and estimation of modules for existing code base and for new functionality under distributed n-tier application platforms. Provided systems support for next generation core banking application based in C#, NET 4.0, MS Report Builder, SSRS, SQRs.
- Involved in Product Customization, Technical Analysis and Design, Maintenance, Bug-Fixing, Hotfixes Packaging, Implementation Design Patterns, SOA and Automated Unit Testing (VSTS), Code Merge, Reverse Integration and Forward Integration of Code Branches, Generated Business layers (ORM).
- Knowledge in writing queries in TL SQL, Oracle and developing SSRS reports, SQR, SQTs, Stored procedures, packages, Procedures, functions, triggers.
- Currently working in **Accenture Solutions**, Noida in RPA.
- Worked for **Polaris FT (CMMI- Level 5)** as Sr. Project lead.
- Worked for **Wipro Limited (PCMM- Level 5)** as a Technical Lead till 28 Feb 2013.
- Previously worked in **R Systems International (PCMM- Level 5)** in Noida as a Sr. Software Engineer.
- Excellent domain Knowledge in Banking and Financial Services (BFSI), Marketing and International Banking, Retail, Health Care, Telecommunication & VoIP Billing modules.

**Concepts:** Agile Methodology, Scrum, OOA/OOD, Design Patterns, Refactoring, UI Design, Test Driven Development, BDD, Continuous Integration etc.

### **Key Skills :-**

**RPA Tools :- Blue Prism 4.2,5,Win Automation and UIPath**

**Project Management Tools:** Microsoft project plan

**SDLC :-** Waterfall, Legacy & Maintenance, Agile

**Programming Languages:-** Java,JSP,Servlets,Applets,VB Script,SQR,VBA,VB.net,ASP.NET

**Testing Tool** :-QTP10 to 12,Loadrunner 9.5,11.0,Quality center 10,11,12

**Case Management** :- Siebel-CRM,BPM

**Security Tools** :-Acunetix,Http watch, Web inspect

**ERP** :-PeopleSoft 7,7.5,8,9

**Database** :-Oracle 9i,10g,11g,SQL Plus,SQL Developer, TOAD

**ETL Tools** :-Data Mover,Informatica

**Data Extraction Tools**:- ADPR,ReportSmith,Business Objects Reports

## Projects

### **Project#01:**

**Clients:** Xyz  
**Role:** Discovery and Solutions design, Technical design document, As IS- To Be PA potential, FTE Benefits, Estimates, analysis, High level design and development.  
**Environment:** Automation Anywhere, Visio Diagrams, PowerPoint, Complexity calculator, Blue Prism, UiPath, Sql Server  
**Team Size:** 7

As a Tech Arch working on multiple project for discovery and solutions design for RPA scope implementation. Using different tools of RPA automation such as automation anywhere, blue prism, Uipath and different RPA techniques.

### **Project#02:**

**Clients:** Xyz  
**Role:** End to End in SDLC, estimates, analysis, High level design and development.  
**Environment:** C#.NET, WPF, WCF, SQLITE DB.  
**Team Size:** 7

Xyz is a fast and economical way for businesses to find, customize and create mobile apps to collect more data than paper ever could. Say goodbye to paper, sign up with Canvas today. It can work an account and dealing with the debtor, debtor demographics, payment plans, etc.

### **Project#03:**

**Clients:** Xyz  
**Role:** Team Lead  
**Team Size:** 7

### **Project Description:**

This project supporting many applications like cVision, ePrism, Sharp, WORKQ, etc. The objective of the Claim filing application is used by reps to file claim based on information provided by user, this app facilitate mechanism to track claim information from creation to

claim fulfillment. Features include customer information, claim information, claim authorization, deductible amount, customer payment information, approval, authorization and fulfillment status of the claim.

A part from this, there are so many JOBS running on the daily, monthly basis and these Jobs are configured in UC4 Atomic tool which is to process data coming in the form of files from customer. It facilitate to create job plan which contain different steps called jobs which call procedure and schedule to run in specific time line.

### **Roles & Responsibilities:**

- Responsible for managing 8 processes with a team size of 35 FTE's
- Identify Automation opportunities in processes
- Design Automation process flows
- Refined processes through automations and ensure effective FTE utilization
- Create process flows for training the new hires on the process
- Conduct team meetings for any process updates received
- Capacity planning in terms of roistering and absenteeism management
- Meetings with the Client's teams for process improvements
- Worked on monthly scorecards for the teams and identify top & bottom quartiles
- Conduct half yearly reviews and yearly appraisals
- Conduct regular process health checks to ensure minimal errors

### **Project#04:**

**Clients :** Xyz  
**Environment:** .NET 4.5, C#.NET, MVC 4.0, TFS, WCF, Entity Framework, Oracle 11g, Remedy  
**Role:** RPA Lead  
**Team Size:** 7

### **Project Description:**

Xyz holds the information for all flights departing, flight scheduling, live flight tracker along with crew information database. iCrew application is for the facilitation of the crew members to access their ROSTER, change their schedule or bid for a specific flight.

### **Roles & Responsibilities:**

- Leading this Project with 16 members
- Assigning Task/Defects to team members
- Project execution, monitoring and control, quality process, change and risk management
- Driving code reviews, assisting UAT /Approve and implementation
- Reviewing the project estimates and assumptions, project timelines and schedules

- Providing periodic monthly/weekly/daily status reports, forecasting and presentations to the stakeholders
- Maintaining the SLA that has been promised to the clients
- Guide, coach, mentor and drive team towards the development and completion of all critical project documents according to defined processes, leveraging company standard methodologies

**Project#05:**

**Clients :** Xyz  
**Environment:** .NET 4.5, C#.NET, MVC 4.0, TFS, WCF, Entity Framework, Oracle 11g, Remedy  
**Role:** Lead Developer  
**Team Size:** 7

**Technologies:** Java, J2EE, JSP, Ajax, JavaScript, Oracle 8i, SQL server,

**Project Description:**

XYZ applications are the core set of applications for retail and IC set of customers of EnergyAustralia. Support project is primary of Java J2EE technologies from distinct business groups. My Primary tasks were for supporting and enhancing Web-based applications build on Java/J2EE. The primary objective of this project was for monitoring, maintenance and enhancement of applications for retail legacy BO of EnergyAustralia. My team was also responsible for L2-L3 support for products like Siebel, CIS+ and Sales Marketing Application.

**Scope of Duties:** I was more like Java/J2EE SME of the team. This phase of the project where we were working as a team and there was no dedicated team lead for my team. My responsibilities were distinct and dependent on phases of enhancements. Tasks to list down are as below:

- Attend meetings with business to understand requirements and document those in quoting phase projects.
- Prepare estimated for enhancement with team members following WBD template.
- Explain business requirements to team members, set coding standards for was to mentor other team members.
- Status reporting to the manager for current development, open defects, and updates on closed defects.
- Review code developed by junior team members.
- Supporting applications for UAT.
- Follow change management process for deployment of changes to production environment.
- Allocating daily tasks and mentoring teammate for challenges is development task.

- Give efficient code for gaps found in code review.
- Performance tuning applications where required.

**Project#06:**

**Clients:** Xyz  
**Environment:** .NET 4.5, C#.NET, MVC 4.0, TFS, WCF, Entity Framework, Oracle 11g, Remedy

**Role:** Lead Developer

**Team Size:** 7

**Technologies:** Java (JDK 1.4), XML, JAXP, Hibernate, Oracle 9i

**Project Description:**

Xyz is a web-based application standalone java application. GTS primarily provides TRUenergy with the capability to manage gas customer transfers among distributors through market systems. In addition, GTS offers functionality to perform MORN Discovery and Standing Data requests with participating Distribution Businesses. The system I developed was a custom application server based upon open standards of XML, Java and HTML to provide full transfers functionality. This enhancement for TRUenergy reducing 70% of effort spent in manual processing of failed transactions.

**Scope of Duties:** As lead developer, I handled conducting, leading, and coordinating software development activities within the team. My tasks to list were as below:

- Design Java J2EE web components for updates in business process.
- Estimate in person days for enhancements suggested by client.
- Develop framework to be used by team for transaction generation.
- Communicate with IBM Australia for any queries about business requirements.
- Coordinate to architects to decide approach for enhancement.
- I was also reviewer for other project documents created by Java team.
- Prepare documentation for enhancement like Technical Specification, Requirements Traceability Verification Matrix, and review forms.
- This project was enhancement project where I had to consider existing system implementation and perform rigorous testing
- After completion of enhancement I am working on performance improvement and analysis for improvement of application.
- I have already suggested improvement and working on design aspects of those improvements.

**Project#07:**

**Clients:** Xyz  
**Environment:** .NET 4.5, C#.NET, MVC 4.0, TFS, WCF, Entity Framework, Oracle 11g, Remedy  
**Role:** Team Lead  
**Team Size:** 7  
**Technologies:** Java (JDK 1.4), J2EE 1.3/1.4, DB2 8.0, UML, XML, XDoclet, JSF, JMS, SDO, Hibernate, Ant, WebSphere.

**Project Description:**

The SPL System was to replace the existing Warehouse Management System, which can operate for multiple clients. The system is entirely based on EAN standards. One of the goal of SPL includes optimization of processes within a warehouse and for the distribution of goods. All the modules within the system will have their own business logic and they will interact with each other in form of EANCOM messages via JMS. The overall architecture followed a pure Model-driven architecture with Service Component Architecture with modules using technologies such as WebSphere Process Server 6.0, Hibernate, Java Server Faces.

**Scope of Duties:** Being graduate hire my role was Associate Developer. My tasks were as below:

- Completing POC for frameworks to be used in application development.
- Developing UI and business logic specially using Hibernate.
- Unit tested components developed for messaging framework.
- Used XDoclet for generation of configuration files for messaging module.
- Develop user inter face using JSF application to a Java/J2EE based application with Rational Software Architect.
- Mentored new team members for technologies like Hibernate, Xdoclet and JFS
- Supported integration testing and completed actual application integration. With other modules.